

checkbox WiFi Solutions

Public WiFi for Guests & Customers Secure WiFi Access for Staff & Management

Everyone carries and travels with their wireless devices - smartphones, tablets, smart watches, portable gaming systems, laptops... Providing WiFi to guests visiting you is a great way to attract, engage with, and retain customers while improving staff productivity.



CheckBox is a powerful system combining a gateway with captive portals, router and wireless controller in one box that scales to manage hundreds or thousands of guest devices simultaneously. You can easily manage separate, multiple locations from anywhere. The on-board management system allows you to control who can use your network and for how long, from your computer, tablet or smartphone. And with CheckBox S/A/F/E you can connect with guests and customers directly to improve satisfaction and promote your business.

MultiNet - One System, Multiple Wireless Networks

MultiNet provides up to two independent guest Wi-Fi networks and one encrypted management network with one CheckBox System.

With CheckBox one system can provide multiple networks for guests and employees. You can set up Basic and Premium Guest networks or create networks with different branding with just a few clicks. It's also easy to add a separate secure, encrypted network for your staff and company devices. No need to manage separate controllers, access points and conflicting networks.



CheckBox S/A/F/E - Survey & Feedback Engine

CheckBox includes the S/A/F/E Survey and Feedback Engine, providing direct and ongoing communications with your guests to increase satisfaction. With S/A/F/E your WiFi does more than connect your guests to the Internet.

S/A/F/E lets you reach your guests - and your guests reach you - instantly and easily via any connected device to increase customer satisfaction. S/A/F/E provides direct messaging with your guests right on their devices without them installing any apps and allows you to send messages and automated surveys.

Guests can get their questions answered quickly without trekking to the office or hunting for a staff member and staff can handle guests issues quicker with less interruption of other tasks.

CheckBox S/A/F/E is available at no additional cost.



The conversation doesn't stop when your guests disconnect from your WiFi or leave your property. CheckBox detects when your guest has disconnected and after a predetermined interval can automatically send a follow up message you design, thanking them for their visit and inviting them back. With the built in survey tools you can send a follow up survey to gather feedback and send follow up messages and offers enticing them to return.





Building Better WiFi

CheckBox offers systems that meet your specific WiFi needs, whether it's for a large resort, hotel or RV park; a small motel, inn or coffee shop; a chain of retail locations; or virtually anything in between.

All CheckBox Guest WiFi systems start out with expert advice and consultation from our US based support team. With over 18 years of experience with public WiFi networks, we are available to help you plan any project large or small.

The CheckBox Team will help you clarify your system needs, define what solutions are appropriate for your unique situation, and work with you to design a system layout to accomplish your goals.

With our large in-stock inventory your system will be shipped quickly and can arrive within days, not weeks.



CheckBox for Hospitality - Your Guests Are Expecting Good Wireless Internet



Wireless Internet Access is the most utilized amenity for guests in all sectors of the industry. Whether they are travelling for work, pleasure, or more commonly both, guests need and want to stay connected. Many need stable connectivity to work remotely, complete education online and stay connected with friends, family and coworkers. CheckBox powers guest Internet access for thousands of hotels, motels, resorts, campgrounds and marinas. From five room bed and breakfasts to resorts with over 1,500 units, CheckBox has a scalable solution that pleases your guests without depleting your budget.

All of the guest facing screens can be set up to carry your branding and only your branding, and you can designate a landing page that guests see, such as your website or Facebook page before they get access to the Internet.

CheckBox can provide both basic and premium guest networks while also providing a third separate private encrypted network for property management and staff with no additional hardware required.

CheckBox provides optional U.S. based 24/7 live guest support, taking the load off of your staff. CheckBox's guest support is compliant with all major hotel brands HSIA requirements. Best of all, guest support is contract free - you can use it year round, or just during your busy season.

CheckBox can even be tied with loyalty card reward programs, allowing guests to log in with their loyalty card for access or to obtain higher tiers of service.

Easy to Afford **Easier to Install** **Easiest to Manage**

Building Better WiFi

With CheckBox you are in control:

CheckBox makes it easy to control how your guests, customers and staff connect to your networks. All settings and monitoring are done from a web based management portal, providing the ability to manage multiple systems and locations from anywhere.

You choose how your guests and customers authenticate, providing a free access or a limited time trial button on the welcome page, providing access tickets, using credit cards or Paypal, a group password, integrating with your loyalty rewards program to give Internet access to loyalty card holders, or any combination of methods.

Guests are redirected to a login page that features your graphics, company logo, branding and messages that you want to them to see.

After logging in users will see a message confirming access that also features your graphics, logo, branding or message, and are connected to the internet. You can also have them automatically redirected to your company web site or social media page.

Staff and company devices connecting to your CheckBox managed private encrypted network bypass the login page and are connected to the Internet on a separate network from guests for security.

Behind the scenes your CheckBox automatically monitors usage, controlling bandwidth, monitoring your access points and limiting guest's access when their time is up.

All Systems Include:

- ✓ Industry leading U.S. based Support
- ✓ Customizable Welcome Page
- ✓ Access to S/A/F/E the Survey And Feedback Engine
- ✓ Private Management Screens
- ✓ Money back warranty of Satisfaction
- ✓ Web based administrative tools
- ✓ 1 year of remote access for off-site management
- ✓ 1 Year of Automatic Software Upgrades
- ✓ 1 Year Hardware Warranty
- ✓ 1 year of phone support for you & your staff
- ✓ 1 Year of 24/7 monitoring w/text or email notifications of outages

With CheckBox:

- ✓ There are no required monthly fees.
- ✓ You determine what or if to charge.
- ✓ If you charge you keep 100% of the revenue.
- ✓ There are no annual licensing fees or contracts.

✓ **Easy to Afford** ✓ **Easier to Install** ✓ **Easiest to Manage**



We've got you covered:

All CheckBox systems include one year of Site Support which also includes a one year hardware warranty and telephone and email support for the property management and employees during normal business hours. Guest support is available separately.

When you contact CheckBox for support, you will speak to a professional with real-time access to your system to quickly diagnose and resolve issues. CheckBox support associates are trained to help you get the most out of your CheckBox system.

Properties on Site Support also automatically receive software updates and upgrades at no additional cost. These updates help keep your system performing at its best and add new features as soon as they become available. Best of all, these are installed automatically without any action required by you.

Site Support includes an individual management portal, allowing you to access your systems remotely without a static IP address or changes in company firewall settings and can be accessed from anywhere.

From the portal you can access management screens, print tickets, set up automatic email and text alerts, and update contact information for support notification of system issues.

Site Support can be extended after the first year for an annual fee.

You can provide your guests around-the-clock live, U.S. based toll free support with CheckBox **Guest Support**. Guest Support provides assistance for guests to help with any questions or problems they have connecting to the Internet.

Guest Support

- ✓24/7 live U.S. based support for guests and end users
- ✓Dedicated toll free number
- ✓Tracking of support incidents and escalation
- ✓Can be used seasonally - No contracts or commitments!
- ✓Complies with all major brands HSIA requirements

Guest support is provided by a professional, live U.S. based support staff at a dedicated toll free support number, and is available 24 hours a day, everyday. Support staff are available to assist guests and users connecting to the Internet service, configuring wireless settings and logging on.

Guest Support staff have instant, real-time access to your system, can perform diagnostics, and when appropriate restart networks and alert property management to issues, as well as escalating critical system issues to advanced technical support.

Building Better WiFi

CheckBox Controllers

The new CheckBox HSV530a is our most powerful system, designed for any location with high traffic and robust bandwidth needs. Ideal for larger properties including motels, hotels, marinas, resorts, big box stores, school campuses, apartment and condominium communities and any venue that needs maximum bandwidth for their guests and staff.

The rack-mountable HSV530a supports the newer AX and the legacy NX series of high capacity wireless access points – intelligent meshing access points that can be wired back to the HSV530a or connect wirelessly to expand coverage to multiple rooms, buildings, or large outdoor areas.

The HSV530a supports up to five high speed Internet connections, can support up to a gigabit of thruput and features automatic failover and load balancing. With support for up to five Internet connections you can add more bandwidth for your guests and customers and have redundancy if one or more of your Internet connections fail.

The HSV530a also includes MultiNet - the unique feature that provides up to three separate WiFi networks with one controller and one set of access points as well as S/A/F/E -The Survey And Feedback Engine.



The CheckBox HSV430 is a completely self-contained, stand alone guest Internet solution, ideal for motels, inns, restaurants, bars, marinas, function halls and more. The HSV430 works with any high speed Internet connection and does not require a dedicated computer.

The compact HSV430 supports the newer AX and the legacy NX series of high capacity wireless access points – intelligent meshing access points that can be wired or connect wirelessly to expand coverage to multiple rooms, buildings, or large outdoor areas.

The HSV430 can support over 500Mb of thruput and also includes MultiNet - the unique feature that provides up to three separate WiFi networks with one controller and one set of access points.



CheckBox Meshing Access Points



Today the battlefield in WiFi is all about density and capacity - the often overwhelming concentration of WiFi capable devices in a given area. Modern access points have to be able to handle high numbers of devices and the noise they will generate. CheckBox AX series of access points have the processing power, advanced software and multiple radios to handle the ever expanding collection of WiFi devices your guest and customers carry.

CheckBox AX3 and AX4.1 dual radio/dual band Meshing Access Points are designed to work with CheckBox gateway master controllers providing integrated and unified control of your system. All system parameters are set from the administrative screens of your CheckBox controller; no need to log into individual access points to set IP addresses, channels, SSIDs and meshing modes. Set parameters from one screen and all changes propagate automatically to all of the nodes in your system.

With CheckBox controllers and CheckBox meshing access points your system provides unified SSIDs to make roaming between access points seamless while also supporting MultiNet - the unique feature that provides up to three separate WiFi networks with one controller and one set of access points.

CheckBox Meshing Access Points operate in wired or wireless mode, allowing you to expand your network without running additional cabling, and are available in outdoor and indoor configurations utilizing Power-over-Ethernet to simplify wiring.



Feature Comparison

checkbox  	HSR+	HSv430	HSv530a
Multiple Networks and SSIDs supported		Y	Y
Supports S/A/F/E - The Survey And Feedback Engine ¹	Y	Y	Y
Recommended maximum number of concurrent users	25	250	500+
Typical maximum system throughput	30Mb	500Mb+	1000Mb
Supports multiple ISP connections with automatic failover			5 connections
Captive portal - a welcome page all guests are brought to automatically	Y	Y	Y
Optional redirect after guests log in - bring them to any page after login	Y	Y	Y
Open domain list - create a list of websites guests can access anytime	Y	Y	Y
Multiple guest authentication options:			
Supports free access users	Y	Y	Y
Supports ticketing for users	Y	Y	Y
Permacode - a passcode that can be used by a group of users for special events	Y	Y	Y
Credit card/PayPal support		Y	Y
API to allow integration with loyalty cards/guest cards/POS systems	Y	Y	Y
Tier access options	limited	Y	Y
Integrated access point	Y		
VPN Support for guests to access their corporate networks	Y	Y	Y
Compatible with CheckBox meshing access points		Y	Y
Client-to-client isolation supported	Y	Y	Y
Client usage policy (bandwidth shaping & throttling)	Y	Y	Y
Torrent inhibiting controls helps prevent guests from using excessive bandwidth and downloading potentially illegal content	Y	Y	Y
System firewall	Y	Y	Y
Management VPN, no static or public IP needed, no port forwarding required ¹	Y	Y	Y
Can operate outside of company network for PCI /HIPAA compliance	Y	Y	Y
Web based administrative tools	Y	Y	Y
Remote access for off-site management via computer, smartphone or tablet ¹	Y	Y	Y
System and data usage history	limited	Y	Y
Text/email notification of outages ¹	Y	Y	Y
UPnP Supported	Y	Y	Y
Roaming across access points		Y	Y
Support for static clients	Y	Y	Y
Automatic software updates ¹	Y	Y	Y
Self configuring and self correcting mesh architecture		Y	Y
Compatible with external content filtering services	Y	Y	Y
Rack Mountable			Y
24/7 Live Guest Support available	Y	Y	Y
Included warranty (optional extended warranty available)	1 Year	1 Year	1 Year
Suggested retail	\$299	\$699	\$1599

1. An additional service available at no cost to properties under their original warranty or on an extended support program. Specifications, features and pricing are subject to change.