check box S/A/F/E
Survey And Feedback Engine

With CheckBox S/A/F/E - The CheckBox Survey and Feedback Engine - your WiFi does more than just connect your guests to the Internet. S/A/F/E let's you reach your guests - and your guests reach you - instantly and easily via any connected device to increase customer service and guest satisfaction.

With the CheckBox Survey and Feedback Engine as soon as your guests log onto your wifi your CheckBox automatically sends a welcome message via email or text. This welcome message includes any information that you want your guests to know and they can reply to the message to ask you or your staff questions, make requests or to let you know about any issues that need to be addressed.

Thanks for camping with us! If you experience any issues during your stay just reply to this message .

Be sure to check out our Pancake Breakfast each weekend at the Gathering Spot behind the pool.

The CheckBox Survey and Feedback Engine routes messages between you and your guests to any desktop or portable devices you designate, allowing easy and quick follow up - a great way to save time while increasing guest satisfaction and engagement. Guests can get their questions answered quickly without trekking to the office or hunting for a staff member, and staff can handle guests issues quicker with less interruption of other tasks.

*Hi, do you guys **deliver** firewood?*

Are there any kid friendly restaurants nearby?

CheckBox S/A/F/E is available to all CheckBox Customers at no additional cost.

CheckBox S/A/F/E is another feature included at no additional charge to all CheckBox customers on a current support plan or under their original warranty.

The conversation doesn't stop when your guests disconnect from your wifi or leave your property.

CheckBox detects when your guest has left the property, and after a predetermined interval can automatically send a follow up message you design thanking them for their stay and inviting them back. With the built in survey tools you can send a follow up survey to gather feedback and send follow up messages to invite them to return.

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